

Privacy Policy

This Privacy Policy tells how Strategic Education Solutions (SES) and its affiliated websites, Self-Advocate Network (SAN) and Virtual Job Coach (VJC) collect, use, and disclose your information. This Privacy Policy applies to personal data collected on our websites (<http://www.strategicedolutions.com>, <http://www.selfadvocatenetwork.com>, and <http://www.virtualjobcoach.org>) and personal information you share with us through our website. By visiting our websites, you consent to the use of your information as described in this Privacy Policy.

Collection of Personal Information

Personal information is information that can be used to identify you. It can identify you directly or indirectly. Personal information does not include information that has been anonymized or aggregated so that we can no longer identify you. This includes information used in combination with other information.

We may collect different kinds of personal information from or about you:

- **Information you give to us:** We may collect the personal information you give to us—such as your name, address, and email address—when you use our website, Contact Us, register for our events, subscribe to our tools and services, apply for employment, submit comments on blog posts, or otherwise interact with us through our website.
- **Purchases:** If you make a purchase, we collect personal information in connection with the purchase. This includes payment information, such as your credit or debit card number and other card information, and billing and contact details, required to process your payment with our payment processor(s).
- **Information about use of our website:** When you visit our websites we may collect information how you use it. This may include information about your device's unique identifier, the IP address of your device, usage information, diagnostic information, location information, or browsing information. It includes this information from or about the computers, phones, or other devices on which you install or access our products or services. We may gather some of this information automatically.
- **Information from third parties:** We use third parties, including analytics providers, hosting providers and search information providers from whom we may also receive information as described below.

Use of Personal Information

We generally use the information we collect through our websites to provide, improve, and develop our websites, programs, and services. We also use it to communicate with you

and to protect us and our website visitors. We collect, process, and decide how to process your information for the following purposes:

- **Communicating with you:** We use your information to process and respond to your requests when you contact us. We also use it to communicate with you about purchases, subscriptions, and events. We also use it to inform you about our policies and terms. If you want to unsubscribe, you can do so at any time by following the “unsubscribe” link included in every communication.
- **Providing, improving, and developing our website, programs, and services:** We use personal information to help us provide, improve, and develop our websites, programs, and services.
- **Promoting safety and security:** We may use personal information to help verify payment transactions. We may also use it to ensure safety and security, such as by monitoring fraud and investigating suspicious or potentially illegal activity or violations of our terms or policies.

Cookies and Similar Technologies

We use cookies and similar technologies to provide, protect, and improve our websites and services. This could include understanding user behavior and providing a safer experience. You can remove or reject cookies using your browser or device settings, but in some cases doing so may affect your ability to use our websites.

Disclosure of Personal Information

We do not share personal information with third parties, partners, or affiliates unless required for the purposes of legal compliance and security.

Service Providers

We may share personal information with companies that provide services on our behalf, such as website hosting; email services; payment processing; data analytics; and other services that assist in providing our programs and services. These companies are required to protect your information.

Legal Compliance and Security

We may disclose personal information as necessary by law or as a result of legal process/litigation. We may also disclose personal information in response to requests from public or governmental authorities within or outside your country of residence. We may also disclose personal information if we decide that for purposes of national security, law enforcement or other issues of public importance, disclosure is necessary or appropriate. We may also disclose personal information if we determine in good faith that disclosure is reasonably necessary to protect our rights and pursue available remedies, enforce our terms and conditions, or protect our operations.

Your Access and Control Over Information

Depending on where you live, you may have the right to access, correct, or delete the personal information that we collect. You may be entitled to object, at any time, to the further processing of your personal information. You may have the right to get your personal information in a structured and standard format. You may file a complaint with the competent data protection authority about the processing of your personal information.

We want to protect the privacy and the security of your personal information. To do that, we may request information from you to help us confirm your identity and right to access such information, as well as to search for and provide you with the personal information we maintain. There are cases where applicable laws or regulatory requirements allow or require us to refuse to provide or delete some or all of the personal information that we maintain.

You may [Contact Us](#) to exercise your rights. We will respond to your request in a reasonable timeframe, and in any event in less than 30 days.

Third-Party Websites and Services

Our websites and services may contain links to or ways for you to access third-party websites, products, and services. We are not responsible for the privacy practices used by those third parties. We are not responsible for the information or content their products and services contain. This Privacy Policy applies only to information collected by us through our websites and services.

Information Security, Integrity, and Retention

We take reasonable technical, administrative, and physical security precautions to protect against unauthorized access to your information.

You must also take precautions to protect against unauthorized access to your information and computers or other devices. If you feel that the security of your personal information has been compromised in connection with our websites, please immediately [Contact Us](#). Know that despite our efforts, no security system is impenetrable. In the event of a security breach, we will notify you and the proper authorities if required by law.

We will retain your personal information for as long as it is necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

Children

We do not knowingly collect, use, or share information from children under 13. If we learn that we have collected the personal information of a child under 13, we will take steps to

delete the information as soon as possible. Please immediately [Contact Us](#) if you become aware that a child under 13 has provided us with personal information.

U.S. Websites; Consent to Transfer

The websites are operated in and targeted to individuals in the United States. If you are outside of the United States, any information you provide will be transferred to the United States. By using the websites and/or providing us with your information, you consent to this transfer.

Carve-Out Policy

Our SMS campaigns will classify messages as promotional and non-promotional. Carved-out messages will include transactional communications (such as payment confirmations and service updates), service alerts (such as maintenance or security notifications), and compliance messages required by law. These non-promotional messages are essential for operational purposes. They will not be subject to general marketing opt-out requirements. However, recipients will always have the option to reply “STOP” to end all communications, including carved-out messages.

We will get user consent prior to sending any SMS messages and limit carved-out messages to only those necessary for providing services or fulfilling legal obligations. All SMS messages will include clear opt-out instructions. We will monitor our campaigns to make sure they follow applicable policies and laws.

Changes to this Privacy Policy

We may change this Privacy Policy from time to time. We expect most changes to be minor. Any non-material changes will take effect immediately upon posting of an updated Privacy Policy.

By continuing to use our websites after the effective date of this Privacy Policy, you accept the revised Privacy Policy. If you do not agree to the revised Privacy Policy, please refrain from using our websites.

Contact Us

If you have any questions regarding this Privacy Policy, please [Contact Us](#).